

Welcome back to Pet Panache CAT Grooming!

I am looking forward to seeing you. Due to the contagious nature of COVID-19, there are new procedures in place to protect your cat, you and me. Cats can get COVID-19, but while they do not appear sick, they can infect other cats. Grooming will resume by appointment only, with compressive cleaning and disinfecting of tools, equipment and salon and changes to procedures.



YOUR VETERINARIAN: Prior to their first groom at Pet Panache CAT Grooming, cats must have had a health check-up within the last 12 months and be current with their recommended vaccines. Please email records to info@petpanachegrooming.com or snail mail to the address below.

DROP OFF: All cats must be brought in a carrier. At home, please thoroughly clean, rinse and dry your cat carrier before coming to Pet Panache CAT Grooming. Remove any collars, harnesses, leashes from your cat and remove any towels etc. from the carrier.

The gate will be open and the door will be locked. Place your cat carrier on the porch, knock and step back onto the walkway. After taking your cat inside, I will call to discuss grooming options, preferred payment method and confirm your pick-up time.

PICK UP: Once you have arrived, I'll take your cat out to the porch and sanitize the carrier gate and handle. I will step back and you may then approach and collect your cat from the porch. Your next appointment will be texted/emailed to you.

PAYMENT: Please pay by e-transfer before you arrive to pick up your cat. If paying by cash, please put the exact amount in an envelope in the container on the porch. I will not be making change or accepting Square debit payments at this time.

Due to the additional time and effort now required to disinfect between appointments and the purchase of a variety of new products, an additional \$2.00 will be added to your grooming charge.

Thank you!

Kathy

Kathy Hysen, CFMG
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